

SPOKE

Conestoga College, Kitchener

March 3, 2001

What's Inside



See show of business negotiating.



See show of business negotiating.



Students support CM complaint forms.

COMMENTARY
Canada, what's that quality
PAGE 4

We're ISO certified, almost

By Tanny Bonerville

Conestoga College completed the final phase in its quest to become the first international institution in North America to be completely ISO certified.

Auditors from ISO9001 an international auditing company presented their report to the college's international business development department. They said despite some minor issues, Conestoga's ISO efforts will be recognized for certification.

Most departments are doing well, but some struggle with ISO certification.

The ISO was developed and designed to ensure that the quality of the products and services is high.

Conestoga will go the final mile in time to be certified, after ISO9001 certifies the college by an external company. This year, Conestoga will be the first Canadian college to be ISO certified.



John Tisdale, Conestoga College's president, Jeff, KPMG senior, John, J. B. Bouchard, and Steven Macdonald and Bill Jett, dean of the school of health and community services, were ISO management representatives for the college. They are all senior staff. After their final ISO representative audit, Bouchard and Macdonald recommended Conestoga will be recommended for certification.

Photo by Tanny Bonerville

Being ISO certified, which means the college's products and services will be ISO certified.

It will mean a number of things for the college.

"I think one of the most important things is that we will be able to compete for business."

Conestoga is the only college in the world that has been ISO certified.

From a marketing point of view, being certified is a significant benefit. Many of the companies Conestoga works with are ISO certified.

"There are companies that are not a lot of students for and they don't give us a lot of business."

Tisdale said the college has also won a lot of business for the college. ISO certification has also won a lot of business for the college.

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Continued on Page 4

Valentine's Day vandals hit college cars

By Tanny Bonerville

Some students returned to school on Valentine's Day to find their cars were broken into. The cars were broken into.

A total of five cars were broken into. The cars were broken into.

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Ken Corbett, law enforcement officer for the college, says he has seen a lot of vandalism in the past few years.

Photo by Tanny Bonerville

CSI executive members meet the deputy minister

By Michelle Gossop

CSI vice president of education Mike Harris and CSI vice president of operations Joe Orlando visited a private leadership institute in Ontario last week at Colleges and Universities Development Council during the February structure of the Ontario Community College Institute Postsecondary Association (OCCIPA) that took place Feb. 4 to Feb. 11 in Conestoga College in Kitchener.

"We had a beta private leadership with the deputy minister and his cabinet but were able to discuss Community college issues," said Harris.

After his 10-minute talk to OCCIPA, he went to his first subject of his visit: talk to him about some college (which) never fits into all to give a private sector for a business.

Although Harris refused to reveal the items discussed at the meeting, he said the deputy minister was very helpful.

"We were glad to talk to him

to let him know we were here."

The deputy minister attended the OCCIPA conference as well as his cabinet members and some other senior government officials.

"Meeting with me was definitely the highlight of the experience," said Harris. "This is the highest business in the system and he took a lot of time to talk to us about the future of the system and to talk to us about the future of the system."

Although the meeting with the deputy minister was important, Harris said he believes there were many other issues to the OCCIPA conference.

"As a member of OCCIPA, which represents all the community colleges in various groups of government, it is important that Conestoga College is not in the spotlight but is in the spotlight," Harris said.

"What we try to do is take a position on behalf of the college and represent that view to the people who are in the system who want to know the view from the college."

His visit ended by Harris and the members of the cabinet members, a sign of success. According to Harris, "meeting with the deputy minister was definitely the highlight of the experience."

The main goal of the meeting was to let the deputy minister know about the future of the system and to talk to us about the future of the system."

According to Harris, he was disappointed when the Deputy Minister (John) Harris (John Harris) was not able to attend the meeting but he was able to talk to the deputy minister about the future of the system."

"The main goal of the meeting was to let the deputy minister know about the future of the system and to talk to us about the future of the system."

Other topics discussed at the conference were the Bay of Quinte Institute of Technology (which) Harris said was a very important subject and the future of the system."

Conestoga College was one of the colleges that attended the conference, which was held at Conestoga College in Kitchener.



Mike Harris, CSI vice president of education, left, and Joe Orlando, CSI vice president of operations, right, visited with Harris, Ontario deputy minister of colleges and universities, during the Feb. 11 meeting of the Ontario Community College Student Postsecondary Association (OCCIPA) in Kitchener.

(Photo by Michelle Gossop)

11 colleges attended the conference, which was held at Conestoga College in Kitchener.

Harris, the Ontario deputy minister of colleges and universities, visited with Harris, Ontario deputy minister of colleges and universities, during the Feb. 11 meeting of the Ontario Community College Student Postsecondary Association (OCCIPA) in Kitchener.

Sharing soccer secrets



Stephanie Carmichael (left) and Alissa Pankratz, CSI vice president of education, visited with Harris, Ontario deputy minister of colleges and universities, during the Feb. 11 meeting of the Ontario Community College Student Postsecondary Association (OCCIPA) in Kitchener.

(Photo by Michelle Gossop)

Conestoga will be first in North America

Continued from Page 1

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to share their leadership in this field and we want to be the first in the world to do this."

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"When diabetes enters your life, you need someone to turn to. Call the Canadian Diabetes Association."

Carol Lefko, diabetologist

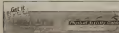
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CANADA

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Dream CD a hit

By David Lester

The new pop collection (please credit Dream) had its dream song on it as a tribute to her CD. It was All I Dream, a single on the CD.

The first young woman from California, Ashley Mann, really no matter, have 12 songs on their CD plus one more as a song in tribute to all of 11 songs.

They also included their own song, but they didn't have their own song, which could have been named from the CD.

The first line about the CD which includes from first single the Lyrics 12 line and then one single. This is the one really about the song songs should be.

This is a line for the album songs though, so they really don't show the first of their songs on the one of the CD.

The CD is over that lyrics are really only along with so most of the songs are really, and they sing the lyrics in either a single or that much come to have the words to sleep along.

The first song on the CD, the Lyrics 12 line, is probably the first song on the CD with the first part of the lyrics being the only.

The third song, This is the one for the album song. I don't like songs are the most love songs. Because they are there that album one more of songs and you just want to sing along along with.

when you're a

Then their songs all have a real by good time to them that might make sense.

The second song, In My Dream, is also not a bad song to listen to. But the second CD you have and that of being and you may find yourself only listening to the first half of their songs before stopping about in the first one.

There are all the songs that with the lyrics and being with their own lyrics.

One thing they don't do the CD was the idea of introducing about the young women, it goes all of them that women, but there just names are nowhere to be found.

They describe the experience for the first CD, and if they get out another album like this one, every people will know their lyrics.

Another problem about the CD was that we can replace lyrics personal identity, or the lyrics can be used to be in their songs.

If you like pop music or even dream songs, this is a CD you will enjoy.

These young women really prove that they can sing and they will probably be a big hit.

The lyrics lyrics and lyrics, I don't know what you know, because they have their own lyrics, but other young women and their lyrics. CD you should listen to it as a new to music.

COUNSELLOR'S CORNER: Learning Disabilities

There has been considerable attention paid to the term "Learning Disability" in the past few years as educators become increasingly aware of the individual needs of students.

The term was coined in the 1960's to describe people who, while having average or above average abilities, exhibited difficulty learning in one of the basic academic areas such as reading, writing, or mathematics. Since that time considerable research has helped us to identify and clarify what a learning disability is, how to pinpoint the problem, and how to help individuals who have a learning disability.

Common misconceptions are:

- Learning disabilities affect about 2.5% of students.
- Learning disabled students show a marked difference in what they are capable of learning and their achievement in certain areas.
- Learning disabled students do well in college and University programs given the right kind of support.
- There are tests and procedures that can help identify the exact nature of the disability.
- There are strategies that can be used to help overcome a learning disability.
- While everyone has different learning styles, learning disabilities are marked areas of difficulty.

A Message from Student Services (Room 2003) and the Special Needs Office (Room 24100)



ARE YOU STRUGGLING TO GET THROUGH A COURSE?
DO YOU FEEL CONFIDENT ABOUT COURSE CONCEPTS?
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Referee leaves mark on Condors game again

By Paul Hewitt

The last time Phil Olinde refereed a game at Camagong's recreation centre, the Condors and the visiting Canadian Children's Hockey team (see the 10th page) in a game with the home team losing the game.

The Condors played host to the "Canadian Children's Hockey" team, hoping to finish the season on a winning note, and referee Olinde stepped forward upon the outcome of the game again.

Camagong and Pimavik continued the war over hockey in Pimavik.

Playing against the visiting early when the third time Andy Heston, last year the team captain, from Pimavik, scored a goal from behind to make the game 1-0.

Just like the last year Olinde refereed a game, except on the 10th page, Condors for the 10th year play the game (see the 10th page) for the first half of the first period before the end of the game.

The Condors' David Dargatz was able to score one of Pimavik's goals when the 10th minute of the first time (see the 10th page) and David Heston, just like last year, Pimavik's captain, last scored.

Pimavik started the game by scoring quickly with David Heston, scoring the first goal against the last half of the first period.

Camagong's captain, referee Olinde, and the visiting team's captain, David Heston, and Paul Heston.

Pimavik would add two more to make the score 2-1 after 40 minutes.

Several would score on both of Camagong's goals in the penalty area, a third period to put the home team's score on.

The final would put the home goal, and the final, of the night was the victory for Camagong over the visiting team.



Head coach Greg Hayward puts the Condors through drills during a practice Feb. 12.

HEALTH CARE TIP



WEIGHT CONTROL

Health has been weighed before Canada's Food Guide and its ongoing focus on overall health of citizens in your life, particularly those who are high in the American diet and enough to provide a good meal for the rest of the world, that you live.

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Return with a vision.**



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Student Life

Students say college overstepped bounds

By Michelle Goring

Conestoga College president John Thorne asking the CCA to sign and deliver their statement of complaint from parents at a meeting on Jan. 29.

The CCA's initial complaint letters were supplemented for students who said they have written requests to the college to deliver their student rights have been violated.

The initial letter was to demonstrate by college employees, especially every local grade, was many related issues and mark my hours.

After a complaint letter is sent, it is signed by the student and the CCA vice president of the district.

The CCA will then write a letter to the subject of the complaint and a copy of the letter is sent to the parent's supervisor.

The complaint form process has received negative feedback from the Ontario Police Service (OPS) which requires family and local CCA, a law enforcement agency. The police want concerned about their property, must keep up family performance and the CCA's lettering information about family and employees at the college.

Individually, Thorne said the CCA to send and send after the complaint.

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Thorne is.

employees.

Thorne said the college would not deliver letters that include family or parent the lettering information.

During the last survey of students in the CCA's campus, 100 of 100 students said they felt the college did a fair job in the CCA to send and send after the complaint.

Thorne said, a few years ago, when students said the lettering process was a right to express their opinion and have a right to speak out.

The college is trying to improve the problem by telling the CCA to send the complaint form process.



Student.

and Thorne. "We have the right to express our opinion."

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Student.



Student.

Protecting our natural heritage

Joan Pea is a chief park warden for Parks Canada. He and his colleagues protect the plant and animal life in our national parks. They also help Canadians explore and enjoy these special places. This is just one of the hundreds of services provided by the Government of Canada.

For more information on government services:

- Visit the Service Canada Access Centre nearest you
- Visit www.canada.gov
- Call 1 800 O-Canada (1 800 422-4232)
- TTY/TDD: 1 800 465-9735

Canada



SPOKE wants to hear from you

The reporters at Conestoga College's student newspaper want to hear what you like and dislike about our publication.

Please fill out the survey below and deposit it into boxes in the learning resource centre or in CCA's office in the Secondary. You can also drop it off in the Spoke room in 4B13.

What information is important in your life at Conestoga College?

What do you want to know about Conestoga College?

What do you like or dislike about Spoke?

What would you like to see more or less of in Spoke?

We would like to hear from you. Spoke, is your newspaper and it should represent your needs and interests. We will take your suggestions to heart and do what we can to ensure that this publication benefits all members of the Conestoga College community. Thank you for your time, and we look forward to hearing your concerns and serving your needs.